



INFORMATION TECHNOLOGY






WHAT DOES I.T. DO?

Mentimeter

What Do You Think IT Does?



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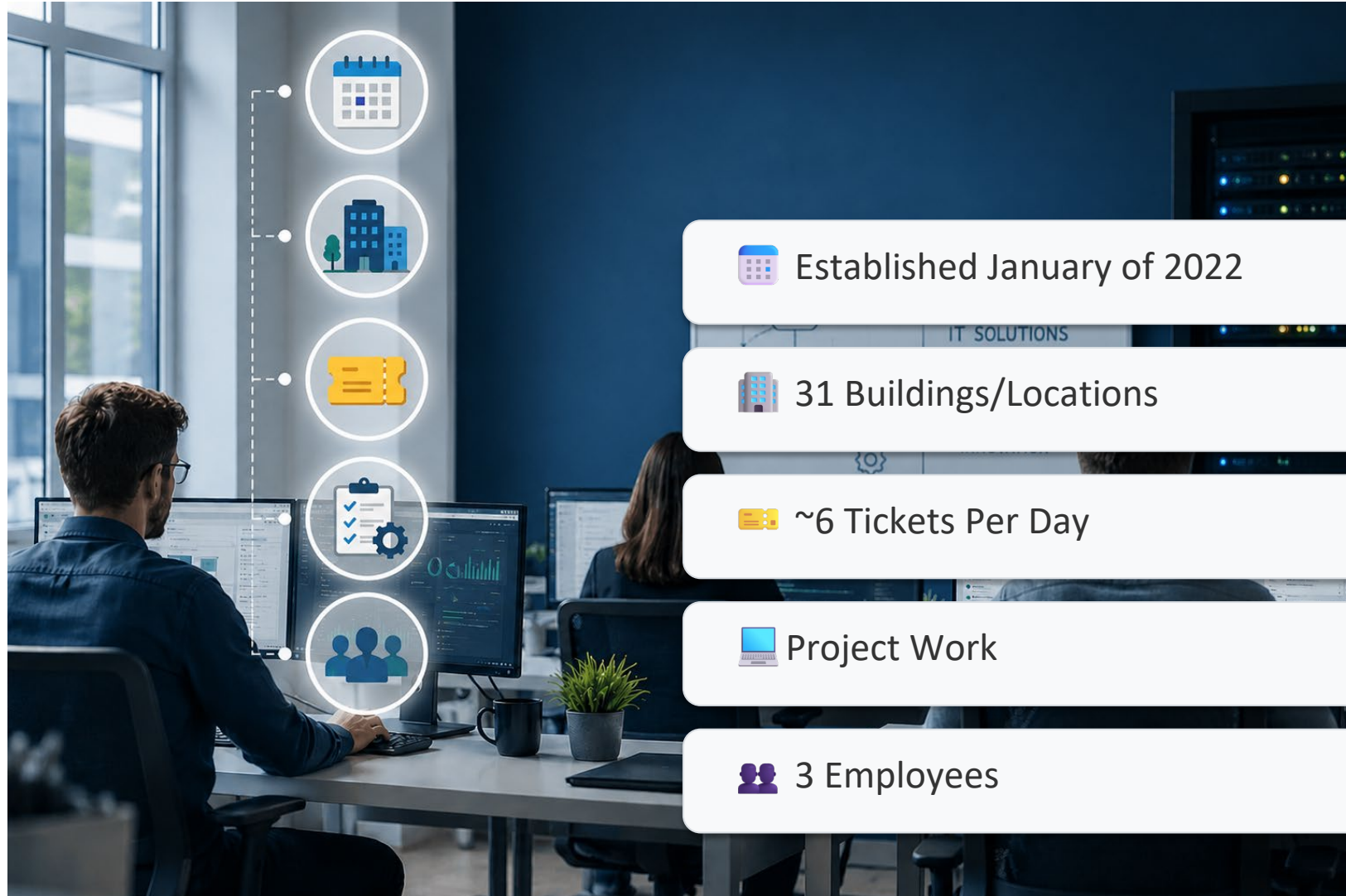
Waiting for participants

Navigation icons: back, forward, search, refresh, and a grid icon.

Feedback icons: thumbs up and thumbs down.



I.T. DEPARTMENT




 Established January of 2022

 31 Buildings/Locations

 ~6 Tickets Per Day

 Project Work

 3 Employees



WHAT DOES I.T. MANAGE?





I.T. SUPPORTS EVERYTHING





MAJOR PROJECTS



Workstation and Server Upgrades



Fiber Expansion for City Infrastructure



SCADA Software Upgrades



Video Management System Upgrade



Infrastructure Modernization








City of Zeeland Website



CITY NETWORK



-  Ethernet
-  Fiber
-  Wireless
-  SCADA
-  Public Safety Connectivity



WHAT IF THE NETWORK FAILS?

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CYBERSECURITY

🛡️ Prevent

👁️ Detect

🚨 Respond





BIGGEST CYBERSECURITY RISK?


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BUSINESS CONTINUITY

 Before: Backups



 During: Response

 After: Recovery



LEADERBOARD

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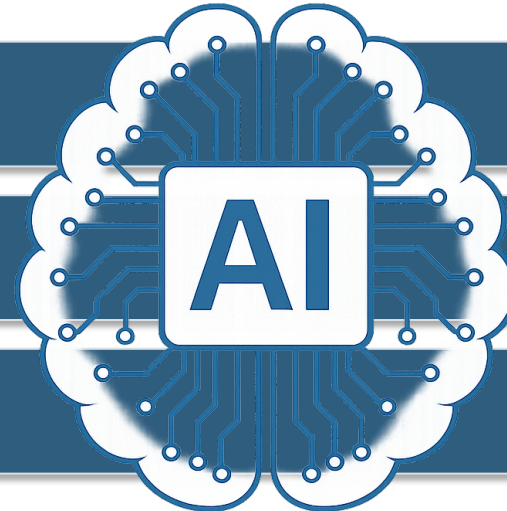


AI IN LOCAL GOVERNMENT

 Efficiency

 Communication

 Future Citizen Services





AI IN ACTION

 Explain Cybersecurity

 What is Ransomware?

 Write a Draft IT Remote Work Policy



DO YOU TRUST AI





WHAT SURPRISED YOU MOST?



QUESTIONS



Thank you for Participating!