



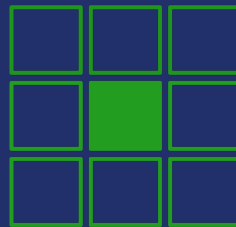
W E L C O M E



Howard Miller Library & Community Center

- Established in 1995 at the current location: 14 S. Church Street
- 1 building, 2 separate departments within the City of Zeeland
- Amanda Hanson is the Director for both departments
- 19 Library staff and 1 Community Center staff member

Howard Miller Public Library



And Community Center



Howard Miller Library & Community Center

Overview of Services

Community Center:

- Room rentals
- Election site



Library:

- Access to print/electronic materials including magazines, newspapers, games, and puzzles
- Public internet access terminals and free Wi-Fi
- Reference and reader's advisory
- Free programming for all ages



Howard Miller Library & Community Center

The Howard Miller Community Center has four rental rooms available. Hosted private events include business seminars, training sessions, luncheons and dinners, wedding receptions, open houses, craft shows, bridal showers, holiday banquets, and family events.

City departments also host trainings/meetings in these spaces.



HML In A Nutshell



HML is:

- A Class V library serving 26,133 patrons
- A department of the City of Zeeland
- Funded by City Council appropriation

HML is *not*:

- A branch of the Herrick District Library
- Subject to a special millage for its operational funding
- Able to fix your Howard Miller clock





Howard Miller Library Operations

Establishment and Governance

Establishment:

Established under PA 164,
Section 1 City Library

City Council adopted a resolution to establish a library and passed an appropriate charter and ordinance section to govern its operation.

Governance:

Established under PA 164,
Section 1 City Library

City Council governs library operations. HML also has an Advisory Board to offer recommendations on budget expenditures.



Howard Miller Library

Library Advisory Board

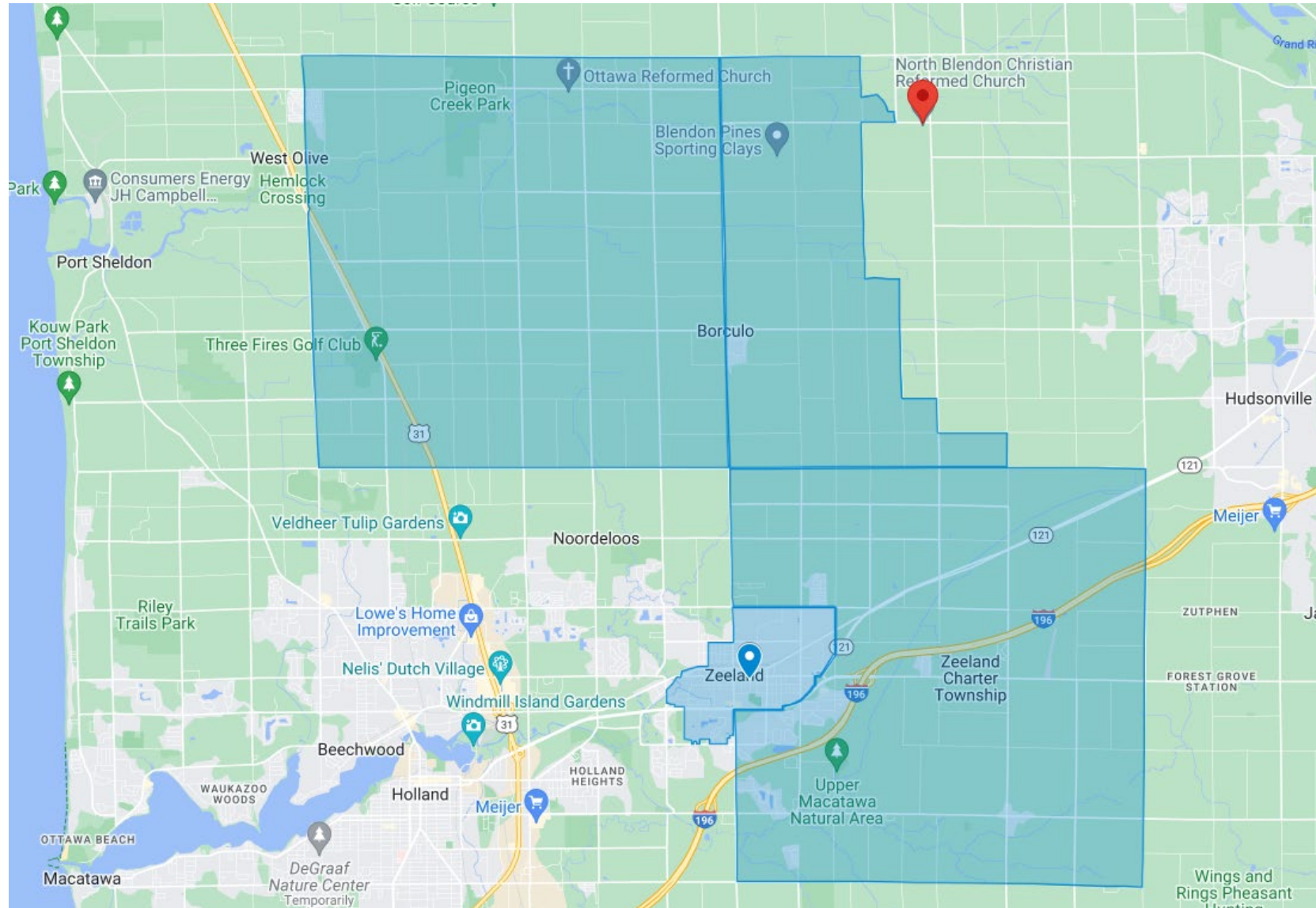
Board Overview

This 7-member board recommends long-range policy to City Council regarding library issues. This board also includes a member from Zeeland Charter Township per our library services agreement with the Zeeland Charter Township.

- Appointment to Board made by the Mayor and approved by City Council
- Board member terms are staggered 5-year terms
- Application available online on the City's website

https://www.cityofzeeland.com/wp-content/uploads/2025/11/APPTMENT-FORM_201605170918281645.pdf

Howard Miller Library Legal Service Area



Legal Area:

- City of Zeeland

Contract Areas:

- Blendon Township 48%
- Olive Township 100%
- Zeeland Charter Township 100%

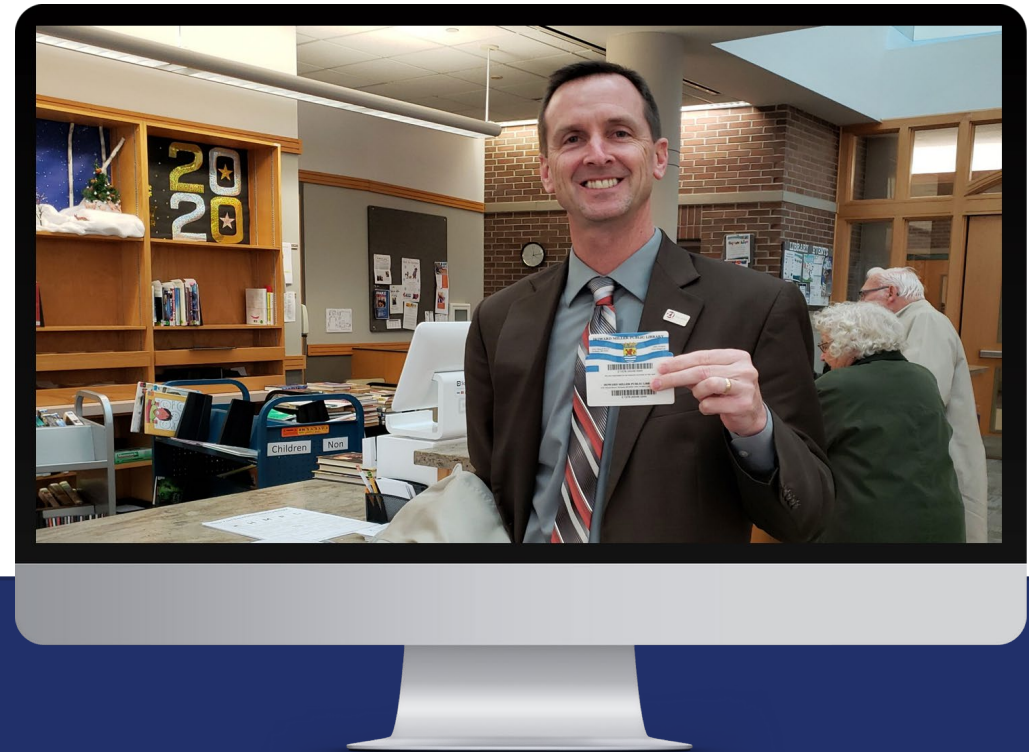
Population Served: 26,133
(2020 Census)



Purpose Statement - HML

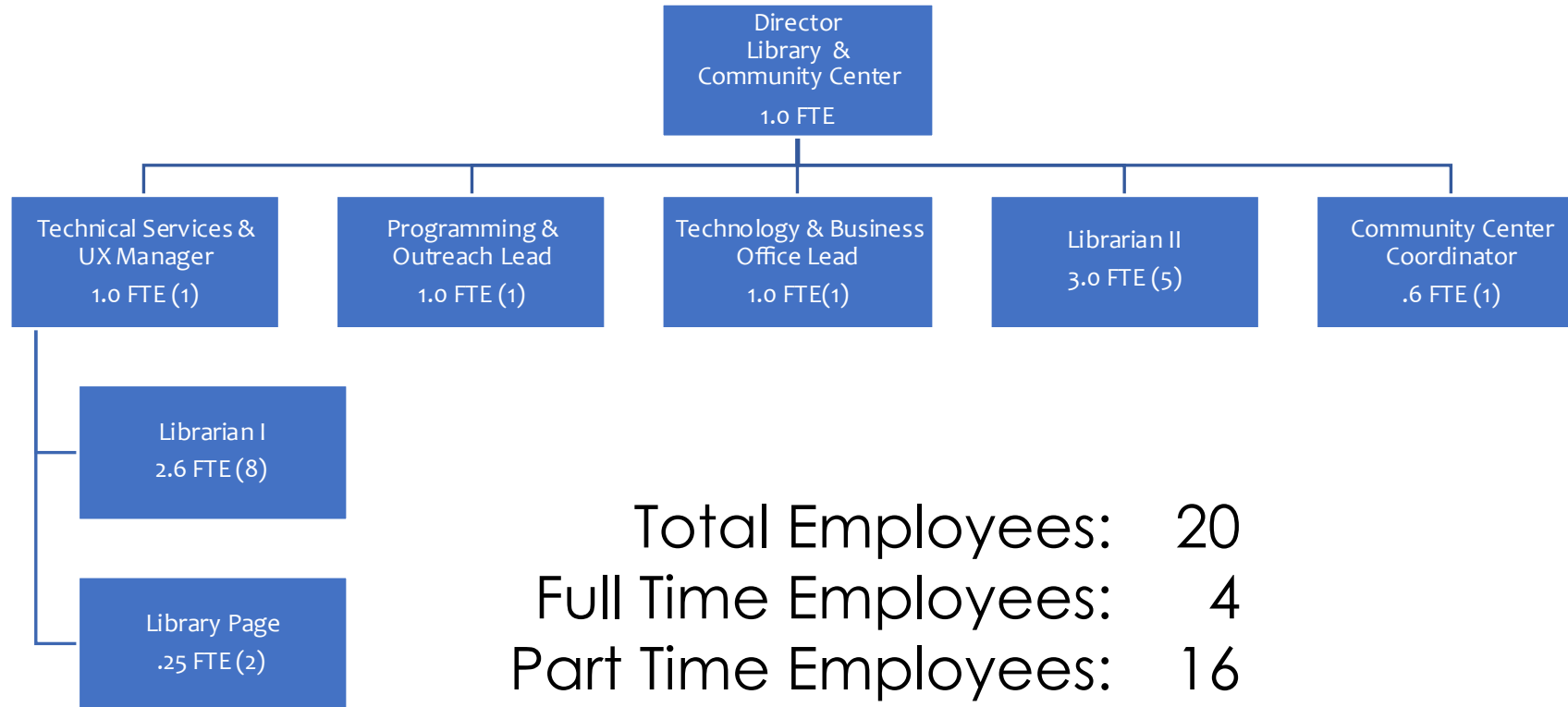


We are a welcoming community hub that provides opportunities for lifelong learning by connecting people to information, diverse resources, and technology.





Howard Miller Library & Community Center Organizational Chart





Howard Miller Library & Community Center

2025 Statistics

115,371
In-Person Visits
4% Increase



421,062
Total Circulation
.01% Increase



87,944
Digital Circulation
10% Increase

Year	Circulation
2004	20,000
2006	30,000
2008	40,000
2010	45,000
2012	50,000
2014	55,000
2016	60,000
2018	65,000
2020	70,000



237
Total Programs
11% Increase
10,444
Total Attendance
11% Decrease

HML Numbers by the Book FY 2024-2025

HML Numbers By the Book

Total Check-Ins:	197,053
Total Check-Outs:	197,056
Items Handled Daily:	1,314
Items Handled Hourly:	136
Items Handled per Minute:	2.3



STRATEGIC OUTLOOK 2024-2026

STRATEGIC DIRECTIONS for organizational development.

Community Engagement

- Strengthen community engagement through development of robust core services
- Expand community partnerships and collaborations

Library Spaces

- Enhance library spaces and operations for maximized usage and comfort
- Refresh furnishings and create more viable workspaces for patrons

Organizational Culture

- Optimize organizational effectiveness through increased professional development opportunities
- Cultivate a culture of trust and collaboration to improve customer service

The south side of Zeeland's Main Street about one hundred years ago.





Howard Miller Library & Community Center



CORE VALUES



R

Respect for all

E

Excellence in collections and services

A

Access to information and resources freely available

D

Dialogue which is open and continuous



CITY OF ZEELAND

CITIZEN'S ACADEMY

The 2026 Zeeland Citizen's Academy will take place from 5:45-9 PM on the following dates:

- Session 1: Wed. April 15
- **Session 2: Wed. April 22**
Meet at Zeeland BPW North Warehouse,
347 E. Washington Ave
- Session 3: Wed. April 29
- Session 4: Wed. May 6
- Session 5: Wed. May 13
- Session 6: Wed. May 20
- Graduation: Mon. June 1

Participation in 5/6 sessions of the program is a requirement for graduation.